

## CAMPAIGN TERMS & CONDITIONS

### Best Business Bundle Campaign

These Specific Terms and Conditions for Best Business Bundle Campaign (“Campaign T&C”) shall be read together with the General Terms and Conditions for General “Unifi Business T&C”, “UNI5G Postpaid Biz Plan T&C” and “FAQ Best Business Bundle Campaign” as available in <https://biz.unifi.com.my/> (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Campaign T&C shall prevail over the above-mentioned T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, Customer is deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign shall be final, binding and conclusive.

#### 1. GENERAL

- a) Best Business Bundle Campaign (“Campaign”) is brought to you by TM Technology Services Sdn Bhd (“TM”). The Campaign shall commence from 23 January 2024 until further notice by TM (“Campaign Period”). TM may, at its sole and absolute discretion determine, amend or extends the Campaign Period without prior notice to Customer.
- b) The Campaign offers promotional monthly discount to Customer that subscribe to Unifi Business plans and UNI5G Postpaid Biz Plan (“Campaign Package”) namely;
  - i. **New Customer:** Subscribe to both of the Campaign Package at the same time; or
  - ii. **Existing Unifi Business or Unifi Business Biz Mobile:** subscribe to any of the Campaign Package.
- c) Any subscription to the Campaign Package will carry twenty-four (24) months (“Contract Period”) obligation upon successful activation of the Campaign Package in order to enjoy the discount. TM will not be responsible for any delay in the activation of the Campaign Package, either due to technical limitation, delayed installation or etc.
- d) Specifically for Unifi Business Biz Mobile, the service must be activated within thirty (30) days upon registration otherwise, the discount will be removed.
- e) Customer may subscribe to the Campaign Package via any of TM sales channel through Unifi Store, TM Sales Center, TM Reseller, TM Authorized Dealers, Account Manager or at unifi portal via <https://biz.unifi.com.my/>.
- f) “You” or “Customer” shall mean the customers who subscribed to Unifi Business and/or UNI5G Postpaid Biz Plan during the Campaign.

## 2. CAMPAIGN PACKAGE

a) Details of the Campaign Package are as follows:

Campaign Package	100Mbps + UNi5G Postpaid Biz 39	300Mbps + UNi5G Postpaid Biz 39 (2SIMS)	300Mbps + UNi5G Postpaid Biz 65
Unifi Business	Unifi Business 100Mbps	Unifi Business 300Mbps	Unifi Business 300Mbps
Unifi Business Fixed Line Call Plan	<b>Simple Voice Plus worth RM50</b> Free DECT phone Free Calls worth RM 50 Beyond Call Rates : TM Fixed Line : <b>FREE</b> Mobile/Other Fixed Line : 12 sen/min	<b>Simple Voice Plus worth RM50</b> Free DECT phone Free Calls worth RM 50 Beyond Call Rates : TM Fixed Line : <b>FREE</b> Mobile/Other Fixed Line : 12 sen/min	<b>Simple Voice Plus worth RM50</b> Free DECT phone Free Calls worth RM 50 Beyond Call Rates : TM Fixed Line : <b>FREE</b> Mobile/Other Fixed Line : 12 sen/min
Unifi Business Mobile Plan	<b>UNi5G Postpaid Biz 39</b> 30GB (4G/5G) 10GB Hotspot Unlimited calls RM0.15 per SMS	<b>UNi5G Postpaid Biz 39 x 2SIMS</b> 30GB (4G/5G) 10GB Hotspot Unlimited calls RM0.15 per SMS	<b>UNi5G Postpaid Biz 65</b> Unlimited (4G and 5G Data)* 10GB hotspot Unlimited calls RM0.15 per SMS
Promotional Monthly fee	12 months (RM129) 13 <sup>th</sup> month onwards (RM138)	24 months (RM199)	24 months (RM199)

\*Unlimited 4G and 5G data for 12 months – for the subsequent month, customers will enjoy 60GB 4G and 5G data

- b) Customer will enjoy promotional monthly fee in accordance to the Campaign Package as per illustrated above. The monthly fee will revert to its original price after the promotional monthly fee has ended.
- c) The bundle discount will be removed when Customer terminate the UNi5G Postpaid Biz Plan during the Contract Period, subscription of the Unifi Business plan shall revert to the commercial rate available at the time of request and Customer will be re-contract for a period of twenty-four (24) months upon such reversion.
- d) Early termination charges on Unifi Business applies should termination is requested during the Contract Period.
- e) Customer must ensure the UNi5G Postpaid Biz Plan is active in order to continuously enjoy the benefits of promotional monthly fee under this Campaign.

- f) The registration of UNI5G Postpaid Biz Plan and Unifi Business plan must be under the same account holder (i.e: same BRN) to continuously enjoy the benefits of the promotional monthly fee.
- g) Customer will enjoy unlimited data quota for twelve (12) months under the UNI5G Postpaid Biz 65 upon activation of Unifi Business and will be reflected on the following month.
- h) Customer who subscribe to any of this Campaign Package during the Campaign Period but installation is later than the Campaign Period will still be qualified to enjoy the promotional monthly fee and benefits with the condition that the Unifi Business plan installation is completed within fourteen (14) days from the end of the Campaign Period.

### **3. CHANGE OF PLAN**

Any upgrade of UNI5G Postpaid Biz Plan beyond the eligible plan is ALLOWED. However, the promotional monthly fee will remains throughout the Campaign Period.

### **4. CHARGES AND BILLING**

- a) Customer who subscribe to any packages under this Campaign will get two (2) separate bills following each service's monthly bill cycle:-
  - i. Unifi bill consist of the monthly fee of Unifi Business ; and
  - ii. UNI5G Postpaid Biz bill.
- b) Customer will need to make separate payments accordingly to your subscriptions and is subject to different credit limit.

### **5. TERMINATION**

- a) The termination of UNI5G Postpaid Biz Plan need to be requested separately via online chat at unifi website or walk-in to Unifi Store only. Campaign Plan discount will be removed completely for any services terminated during the contract period under the Campaign.
- b) Customers who subscribed to any Value Added Services who wish to terminate the services will be imposed with the early termination fee based on the remaining months fee.

### **6. RELOCATION**

- a) Relocation of address is allowed subject to infra service availability when subscribing to the package. However, if there are changes in terms of infra or technology (FTTH to VDSL), Customer may no longer be able to enjoy the same plan and will required to downgrade within the same offerings under the Campaign.

- b) Transfer of ownership is allowed within the contract period of 24-months, subject to the terms and conditions for transfer of ownership.

**7. VARIATION**

- a) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.
- c) This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

**8. CONFIDENTIALITY**

- a) Any personal data provided by the Customer to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM shall apply. For reference, please visit <https://unifi.com.my/mobile/postpaid/assets/doc/Privacy%20Statement.pdf>

[End of Terms and Conditions]

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